



SPRINGVALE HOME MAKER CENTRE

GIFT CARDS

Where can I buy a Springvale Homemaker Centre Gift Card?

Purchasing a Springvale Homemaker Centre Gift Card is easy! Simply purchase online by clicking the 'Buy a Gift Card now' button on the Springvale Homemaker Centre website (www.springvalehomemakercentre.com.au).

Alternatively, you can visit the Centre Management office located on Level 1, near Howards Storage World (Mon – Fri, 10am – 6pm) or the Customer Service Desk located on the Ground Level, near Nick Scali (Sat & Sun, 10am – 6pm).

Please note, a \$2.00 administration fee applies upon the issue of each Springvale Homemaker Centre Gift Card as well as a postage and handling fee (if purchasing online).

How to use your Springvale Homemaker Centre Gift Card

1. Take your Springvale Homemaker Centre Gift Card to any participating store at Springvale Homemaker Centre. Springvale Homemaker Centre Gift Cards are redeemable in all stores that accept EFTPOS.
2. Simply swipe the Springvale Homemaker Centre Gift Card, select 'Savings' on the EFTPOS terminal. The purchase amount must be equal to or less than the balance on the gift card.
3. Enter the PIN number on the back of the Gift Card and press OK.
4. The Springvale Homemaker Centre Gift Card is valid for 12 months from the date of issue.
5. Check your Springvale Homemaker Centre Gift Card balance and transaction history by visiting www.gjvvkiosk.com, or by calling Customer Care on 1300 764 721. You can also visit the Centre Management office located on Level 1, near Howards Storage World (Mon – Fri, 10am – 6pm) or the Customer Service Desk located on the Ground Level, near Nick Scali (Sat & Sun, 10am – 6pm) for assistance.
6. Any Springvale Homemaker Centre Gift Card that is damaged or faulty at time of issue will be replaced at no extra cost; please visit the Centre Management office located on Level 1, near Howards Storage World (Mon – Fri, 10am – 6pm) for assistance.
7. Please be aware of the remaining balance on your Springvale Homemaker Centre Gift Card prior to making a purchase. If the total cost of items purchased is greater than the balance of the card, you will be required to make up the difference with another payment method.

Springvale Homemaker Centre Gift Cards Terms of Use

Springvale Homemaker Centre Gift Cards:

- Should be treated like cash. Defaced, mutilated, altered, lost or stolen cards will not be replaced, refunded or redeemed.
- Are redeemable for merchandise or services at all Springvale Homemaker Centre stores, where EFTPOS is available. Please check with Centre Management for any excluded stores.
- May be purchased in various denominations from \$10 to \$250.
- Incur an Administration Fee of \$2.00 upon the issuance of each Gift Card, using card payments.
- Are not redeemable for cash and cannot be used for the payment of credit or retailer accounts, nor used at ATMs to withdraw cash.

- Individual Springvale Homemaker Centre retailers are not required to accept the Springvale Homemaker Centre Gift Card for any purchase under the value of \$10.
- Are valid for a period of 12 months from the issue date, and must be redeemed before the date of expiry.
- Will be void and cannot be redeemed after the date of expiry. Once expired, the Springvale Homemaker Centre Gift Card cannot be reloaded.
- Is partially redeemable. It is up to the cardholder to use the full value before the date of expiry. Cash change will not be given for any unused balance.
- Any unused balance on expiry of the Springvale Homemaker Centre Gift Card will not be refunded or credited.
- Where the cost of any purchase exceeds the available card balance, the cardholder will be required to make up the difference with another payment method.
- The cardholder is liable for all transactions on the gift card, except to the extent to which there has been fraud or negligence by Springvale Homemaker Centre or any of our employees.
- You can check your Gift Card balance at any time by visiting www.givvkiosk.com or calling 1300 764 721.
- Springvale Homemaker Centre reserves the right to change any of the terms contained in these Terms of Use at any time. Changes to the Terms of Use will be available on the Springvale Homemaker Centre website, or at the Centre Management office.

Call 1300 764 721 or visit the Centre Management office if you have any reason to believe that an error has occurred in relation to your Springvale Homemaker Centre Gift Card.

Standard Terms of Use (Givv)

- Funds may take up to 48 hours to be activated on your Gift Card.
- Redeemable anywhere where EFTPOS is available.
- Instructions for use: Swipe card at the EFTPOS terminal, select 'Savings Account', then enter the 4 digit PIN printed on the back of the card.
- Treat the card like cash, lost or stolen cards will not be refunded. Gift Cards cannot be used at ATMs to withdraw cash.
- To find out the card balance go to www.givvkiosk.com or call Customer Care on 1300 764 721.
- Gift Cards expire 12 months from the date of issue.